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Wednesday 15th April 2020

Update 10

Dear parents, carers, families and staff

I hope you are all well and able to enjoy the sunshine and warm weather we are experiencing.

Thank you to everyone for keeping in touch on the phone, by email, by Facebook and by using our website. It really is good to see you all and to keep that Team Hebden spirit going. Thank you!

If you have not yet joined, please search for **HGS Distance Learning and Wellbeing Page** where you will find our staff, parents, pupils and families interacting with and supporting each other.

Next steps:

Effects of Covid 19 on Children with SEND

I have attached a letter from Gill Tyler, who is the Designated Clinical Officer for SEND. Gill's letter has been written to support you should you need to travel out of your home area for exercise, to further support your child. I recommend that you keep a copy of this letter on your phone, saved in your documents or as a screen shot.

If you would like a hard copy of the letter posting to you, please email me on info@hebdengreen.cheshire.sch.uk and provide me with the address you would like the letter posting to.

If you do choose to travel out of your area and experience any difficulty with your letter being understood, please phone me on **07551 256859**.

Distance Learning

Thank you for supporting your child at home. Your teachers will be sending out and publishing new learning packs over the next few days. Please do discuss with your teacher if you need anything different or specific for your child that can help you. We will do our best to provide you with what you need.

CQC Report

Our nursing, physiotherapy, occupational therapy and speech and language therapy is provided by Mid Cheshire Hospitals NHS Foundation Trust. We are proud to work with our health colleagues. In December 2019 they were part on an unannounced CQC inspection, a process similar to Ofsted inspections. CQC inspected 8 services managed through MCH Foundation Trust. Congratulations to the teams for their

Good outcome, we are delighted to read that your hard work and dedication has been recognised. I have added some relevant parts from the report below. You can find a full copy of the report on the link below, pages 36 to 43 relate to the care and services your child receives
https://www.cqc.org.uk/sites/default/files/new_reports/AAAJ7947.pdf

Community health services for children, young people and families – Good, updated 14 April 2020

Our rating of this service improved. We rated it as good because:

The service provided mandatory training in key skills to all staff. The service had enough staff to care for patients and keep them safe. Staff had training in key skills, understood how to protect patients from abuse, and managed safety well. The service controlled infection risk well. Staff assessed risks to patients, acted on them and kept good care records. They managed medicines well. The service managed safety incidents well and learned lessons from them. Staff collected safety information and used it to improve the service.

Staff provided good care and treatment, regularly checked if children and young people were eating and drinking enough and gave them pain relief when they needed it. Managers monitored the effectiveness of the service and made sure staff were competent. Staff worked well together for the benefit of children, young people and their families, advised them on how to lead healthier lives, supported them to make decisions about their care, and had access to good information.

Staff treated children and young people with compassion and kindness, respected their privacy and dignity, took account of their individual needs, and helped them understand their conditions. They provided emotional support to children and young people, their families and carers.

The service planned care to meet the needs of local people, took account of children, young people and families' individual needs, and made it easy for people to give feedback.

Leaders ran services well using reliable information systems and supported staff to develop their skills. Staff understood the service's vision and values, and how to apply them in their work. Staff felt respected, supported and valued. They were focused on the needs of children and young people receiving care. Staff were clear about their roles and accountabilities. The service engaged well with children, young people, their families and the community to plan and manage services and all staff were committed to improving services continually.

And Finally...

We remain committed to working with you during this pandemic, supporting you as much as we can. Please let me know if the calls, emails and information from staff remain useful to you, if you think we could be doing something different or better. Your feedback is **REALLY** important to us.

If you need help with any of these things we will get it to you, families and staff

- Finance – Barbara Kilgallen
- Training and support – Sally Woods
- Safeguarding, including any worries you have, specific causes for concern, domestic violence, alcohol and drug abuse – Danielle Lamb
- Distance Learning and resources – Stacey Sawicki
- Organization and planning – Helen Ashley

You can contact me any time on info@hebdengreen.cheshire.sch.uk or call/ text on **07551 256859**

I will write to you again with any updated information.

Please keep safe and well, we are looking forward to seeing you soon

With kind regards

Alison Ashley

Additional Phone numbers

- Cheshire West helpline 0300 123 7031 open 8am to 7pm
- Cheshire East helpline 0300 123 5034 8.30am to 5.30pm
- Cheshire Without Abuse 01270 250390
- Live Well Cheshire - support to register with foodbanks, online food deliver, shielding support and help with isolation. Click on the website and follow the guidance. If you are struggling to do this please tell your class teacher or get in touch with me
<https://livewell.cheshirewestandchester.gov.uk/Categories/4855>